

## **Marketing Social Media and Competition Policies**

London & Cambridge Properties Limited (Company Number 02895002) the registered office of which is at LCP House, Pensnett Estate, Kingswinford, West Midlands DY6 7NA its subsidiaries (as defined in section 736 of the Companies Act 1985) associated companies, employees and appointed agents ("we") give notice that:

### **Social Media Sites Run by LCP and its Appointed Agents or Representatives**

We encourage interaction on all our social media sites, but would politely request you follow these few guidelines:

1. No offensive language.
2. No racism or prejudice of others.
3. No abuse or threatening behaviour towards fellow users.
4. No advertising without prior permission.
5. We will delete adverts that are unauthorised but you can always email us [socialmedia@lcpproperties.co.uk](mailto:socialmedia@lcpproperties.co.uk) and we will happily discuss the possibility of sharing locally relevant adverts on our page.
6. No spam or posting off topic/ unrelated to the post.

Any posts containing the above will be removed by the page moderators and, if necessary, may be reported to the social media platform.

Please note that although these pages are monitored as often as possible, we work to office hours and therefore messages and comments left out of hours, weekends or on Bank Holidays may not be picked up until the next working day.

To contact LCP's Head Office please call 01384 400123

### **Competitions Run by LCP and its Appointed Agents or Representatives**

1. Entry is free and the closing date for entries will be stated on competition posts.
2. Only entries sent and received in the stated manner will be accepted.
3. Winner will be notified via chosen Social Media platform or email within 3 working day of closing date.
4. Winner will be chosen using a random result generator and that decision is final and no correspondence will be entered into.
5. No cash alternative or alternative prize is available, but in the event of the advertised prize being unavailable we reserve the right to offer an alternative.

6. We will not be liable for any damage, loss or disappointment suffered by any person taking part or not being able to take part in the competition.
7. No person in our employment has any authority to make or give any representation or warranty whatsoever in relation to any competitions.
8. We reserve the right to amend these rules at any time.
9. Entering the competition in any format including post, email, telephone or via social media implies acceptance of these rules.
10. Personal details provided will not be passed onto any third parties.
11. We make no representation that information is accurate and up to date or complete.
12. We do our best to ensure all information supplied is accurate, however no guarantee or warranty is given, or implied therein, nor do they form any part of a contract. [If you find any inaccurate information please let us know, and where appropriate, we will correct it.]