

## **Credit Controller – West Midlands**

**Contract:** Permanent

**Full Time / Part Time:** Full Time

**Hours:** 35 Hours Per Week Monday – Friday 9.00 – 5.00

**Department:** Credit Control - Finance

**Location:** LCP House, Pensnett Estate, Kingswinford, DY6 7NA

**Salary:** Negotiable

### **Purpose:**

To manage the LCP credit control process within an allocated portfolio of Clients to ensure debt is collected, aged debt is minimised, and Client issues or queries are resolved in a timely fashion.

### **Key Responsibilities:**

- Collect debt.
- Manage emails in and out of the business.
- Reduce aged debt.
- Liaise with Asset Manager's when necessary to push for query resolution.
- Keep full notes and diary management up to date.

### **Person Specification**

- Fast learner.
- Team player and can also work on own initiative.
- Organised.
- Credit control in property would be beneficial but is not essential.
- Credit control experience necessary (at least 2 years).
- Committed to overall excellence and particularly provision of excellent service at best value.
- High standards of integrity, fairness and professionalism with the ability to build trust and respect.
- Knowledge of relevant legislation.

### **Qualifications / Training**

- 2 years previous experience working within Credit Control